

Quality Policy

This policy sets our commitment to building solid business practices, improving them continuously, and developing a competitive service model that supports the growth of our customers' businesses. Our aim is long-term, mutually beneficial cooperation based on trust and consistent performance.

We recognize that our success depends on clear goals and the ambition to meet corporate standards of quality control and risk management. We operate in a changing environment marked by shifts in legislation, technology, and global logistics, and we treat these changes as risks to anticipate and manage - or opportunities to develop further.

To achieve this, we focus on:

- meeting customer requirements in full and on time
- maintaining transparent communication and responsible conduct
- monitoring risks across operations, finance, and compliance
- training our teams and keeping our procedures aligned with international standards
- analyzing performance and acting promptly on deviations

We regularly review this policy to ensure its relevance and alignment with our strategic objectives and the high level of services we aim to deliver.